Substance Use Warmline  
Peer-to-Peer Consultation and Decision Support  
10 am – 6 pm EST Monday - Friday  
855-300-3595  

Free and confidential consultation for clinicians from the Clinician Consultation Center at San Francisco General Hospital focusing on substance use in primary care  

Objectives of the Substance Use Warmline:  

- Support primary care providers in managing complex patients with addiction, chronic pain, and behavioral health issues  
- Improve the safety of medication regimens to decrease the risk of overdose  
- Enhance the treatment, care and support for people living with or at risk for HIV  
- Discuss useful strategies for clinicians in managing their patients living with substance use, addiction and chronic pain.  

Consultation topics include:  

- Assessment and treatment of opioid, alcohol, and other substance use disorders  
- Approaches to suspected misuse, abuse, or diversion of prescribed opioids  
- Methods to simplify opioid-based pain regimens to reduce risk of misuse and toxicity  
- Urine toxicology testing- when to use it and what it means  
- Use of buprenorphine and the role of methadone maintenance  
- Withdrawal management for opioids, alcohol, and other CNS depressants  
- Harm reduction strategies and overdose prevention  
- Managing substance use in special populations (pregnancy, HIV, hepatitis)  
- Productive ways of discussing (known or suspected) addiction with patients.  

The CCC’s multi-disciplinary team of expert physicians, clinical pharmacists and nurses provides consultation to help clinicians manage complex patient needs, medication safety, and a rapidly evolving regulatory environment.  

Learn more at http://nccc.ucsf.edu/clinician-consultation/substance-use-management  

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number U1OHA30039-01-00 (AIDS Education and Training Centers National Clinician Consultation Center) in partnership with the HRSA Bureau of Primary Health Care (BPHC) awarded to the University of California, San Francisco.